

# Smart Light Bulb

User Manual (ZigBee3.0)



WORKS WITH  
Google Assistant

WORKS WITH  
Amazon Alexa

## Important Information

- ◆ It is recommended that the fittings are installed by a qualified electrician ensuring the installation complies with current IEE wiring regulations & local building control.
- ◆ Always switch off mains supply before installation.

## Safety Information

1. It is recommended that the fittings are installed by a qualified electrician ensuring the installation complies with current IEE wiring regulations & local building control.
2. Do not disassemble, reassemble, modify, or attempt to repair the product by yourself. Such products may cause electric shock, which may cause serious injury or death.

## Storage

Before opening, the product should be placed in a ventilated and dry environment, with a temperature of  $-40^{\circ}\text{C}$  to  $+100^{\circ}\text{C}$ , and a relative humidity  $\leq 85\%$ RH; indoor environment with no acid, alkali, salt and corrosive, explosive gas, flammable matter, protected from dust, rain and snow.

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Smart Life APP  
Instructions



iOS App / Android App

### 1. Download Smart Life APP

Scan the QR code on the right to download the Smart Life APP. You can also search "Smart Life" in either App Store or Google Play to install the APP.

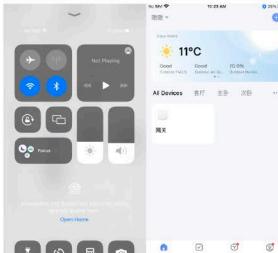
### 2. Register a Smart Life account and sign in the app

You will be prompted to enter your mobile number or email address to register. The system automatically recognises your country / area. You can also select your country code.

**Note:** If you use a Mobile number you will be sent a text message with your confirmation code to complete your account registration.

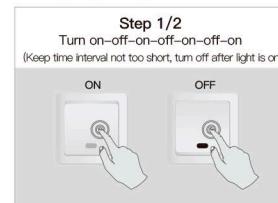
## Steps for connecting the APP to the device

1. Confirm you have connected 2.4G WiFi and a ZigBee hub into the Smart Life APP.



### 2. Add the ZigBee bulb into the hub

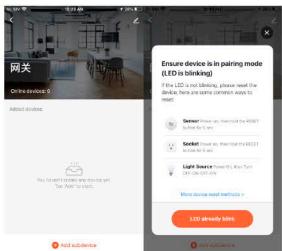
- 1) Reset the bulb by ON/OFF for 3 times until it flashes for 6s.



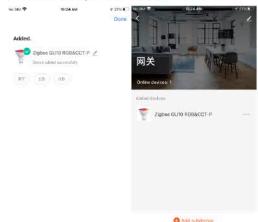
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## 2) Enter the gateway.

Please follow the picture below to finish as "Add subdevice"  $\rightarrow$  LED already blink, and the configuration would take about 10-120s, which is up to the network condition.



3) Add the device successfully, you can edit the name of the device to enter the device page by click "Done".



- 4) And now you can enjoy the smart automation by controlling the smart bulb anywhere you like.



## Troubleshooting

### Q1. Why does the device fail to link to the APP?

- a. ZigBee products work with the MPES/TUYA ZigBee gateway needed;
- b. Check whether the router connected to the gateway is connected to the external network. Ensure that the Wi-Fi signal of the gateway is good and try to connect the gateway again.
- c. Check whether the device is too far away from your gateway or other ZigBee devices to form a mesh network. Keep the ZigBee gateway and the ZigBee device close as

recommended, where the distance should be moderate (less than 5 m).

d. Check whether the device enters the network distribution mode.

### Q2. Why does the device fail to link to the APP?

Hello, there are several possible reasons why the equipment switches on and off by itself:

- a. Check whether timing, scene or automation is set for the device in the App;
- b. Check whether the device is shared with others, which may be caused by others' operation;
- c. Whether there has been a power failure in the house, and some devices will be automatically turned on after a complete power failure and re-energized;
- d. The power supply voltage of the device is unstable, resulting in frequent restart of the networking of the device. Please check whether the power supply of the device is normal.

If none of above conditions exist, please restore the device to factory settings in the App. In this case, the device will be removed from the device list of the App and all device-related information will be

deleted also. Then you can reconfigure the device.

Q3. Why does the warm and cold double-color bulb that has been connected to the network directly flash when powered on again?

Hello, the device goes into the App configuration state for you switch on/off the device frequently.

If the problem continues, the device may have a hardware failure. Please contact the company for after-sales service. Thanks for your understanding and support.

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