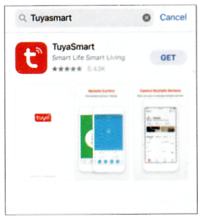
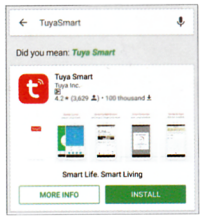
Get Ready

- Know your Wi-Fi network and password
- Make sure your mobile device is running iOS® 8 or higher or Android™ 4.1× or higher
- Make sure you're connecting to a 2.4GHz Wi-Fi network (It can't connect to 5GHz networks)

1 Download the TuyaSmart app from App Store or Google Play.



Download on the App Store



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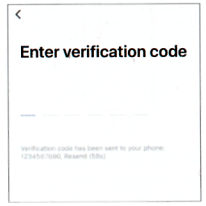
2 Register an account on your TuyaSmart app

STEP 1.
Enter your mobile phone number or email address.

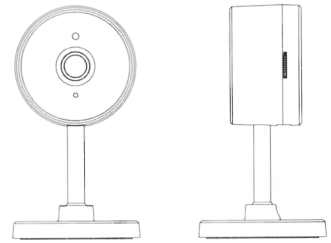


STEP 2.
Enter the verification code and create a password.

3 Plug in

How do I reset my device?

- Use the reset pin to press the Reset Button (as pic 1) for several seconds until the camera starts to beep.
- **Opitonal:** Insert Micro SD card as shown in pic 2



4 Add device.

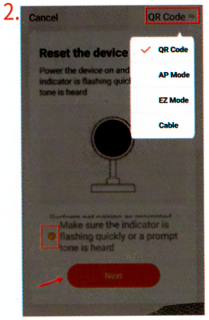
***Open the homepage of TuyaSmart APP and click "+" on the top corner of the devices screen**

1. Click the "manual add" option bar, and click [video monitoring] → [smart camera] in the left list;

2. Click on the upper right corner to start "QR code net-pairing", check the option "confirm the indicator is flashing or hear the prompt tone", and click next;

1.

2.



3. Input the WiFi password of the user's mobile phone and click next; point the QR code net-pairing to the camera (keep a distance of 15-20cm);

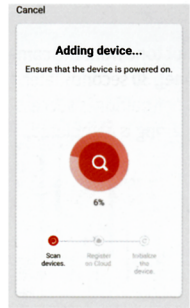
4. After hearing the prompt tone from the camera, click [hear the prompt tone], 30 seconds later, the APP will prompt that the net-pairing is successful, click finish, and the net-pairing is completed.

3.

4.

5.Server connection is successful !

5.



Frequently Asked Questions

1 Can I share with family and friends?

Yes, you can share your cameras with family and friends who will have access to view the camera and control your bulbs, plugs, and other devices. In the app, press the Profile button and click on the "Home Management" button, and you will be able to give or revoke sharing permissions. In order to share, the other user should already have downloaded the app and registered a new account.

2 What's the Wireless Range?

The range of your home Wi-Fi is heavily dependent on your home router and the conditions of the room. Check with your router specifications for exact range data.

3 The device appears offline or unreachable?

Make sure your Wi-Fi router is online and in range. Make sure you have the latest app functionality by clicking "Check for firmware update" in your device settings.

4 Cannot connect to your Wi-Fi network.

Make sure you entered the correct Wi-Fi password during the Wi-Fi setup. Check whether there are any Internet connection problems. If the Wi-Fi signal is too weak, reset your Wi-Fi router and try again.

5 How many cameras can I control?

TuyaSmart app can control an unlimited amount of devices in an unlimited amount of locations. Your router may have a limit of how many devices can be connected to one router.

QC passed